

# GoodWe photovoltaic inverter is shut down

What happened to my goodwe inverter in Dec 2022?

The company that installed my panels & Goodwe inverter in Dec 2022 has just sent out an email. Part copy below fyi:- Dear Valued Customers, Goodwe have advised that some inverters may have been invertently turned off recently. This will not be all Goodwe inverters, yours may still be working fine.

## How to shutdown a solar inverter?

Please Step 1: (Optional) Issue a shutdown command to the inverter. Step 2: Disconnect the AC switch between the inverter and the grid. Step 3: Disconnect the DC switch of the inverter. Step 4: (Optional) Disconnect the DC switch of the inverter and PV string paper.

# How do I get my goodwe inverter back online?

Below is information is couple of troubleshooting options to help get your inverter back online. You may wish to start by trying option 1 or 2 if your inverter is offline. If you need assistance setting up a SEMs portal app, plesae watch video attached (Option 3). 1. Manual Restart > Goodwe Inverter Manual Shutdown Video 2.

# Do you turn off a goodwe inverter overnight?

So, with a new inverter on a courier, I turned off the inverter overnight and reenergised it the following morning to have it working OK. The bloke I bought the replacement inverter from uses a lot of Goodwe inverters, and his statement to turn the inverter off "for at least 10 minutes" appears to have relevance.

## Can a goodwe inverter be damaged?

If the equipment is used in a way not authorized by the GOODWE, the equipment built-in protections may be damaged. Do not insert or pull the AC or DC terminals when the inverter is in operation. An earthing photovoltaic system requires the installation of an Arc Fault Detector on the DC side. The below bullet points are not understandable.

## How do I restart a goodwe inverter if it is offline?

You may wish to start by trying option 1 or 2 if your inverter is offline. If you need assistance setting up a SEMs portal app, plesae watch video attached (Option 3). 1. Manual Restart > Goodwe Inverter Manual Shutdown Video 2. Online Restart - SEM's Mobile App (steps below bryantt writes...



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