

# China Southern Power Grid WeChat Mini Program

Are WeChat mini-programs used in China?

As WeChat mini-programs are mainly used in China, this study analyses research data on WeChat mini-program users by Chinese scholars. The data retrieval platform used was CNKI on China Knowledge Network. As WeChat mini-programs were introduced in 2016, the literature review was conducted from 2016 to 2023.

## What is the WeChat mini program ecosystem?

As businesses continue to innovate and explore new possibilities, the WeChat mini program ecosystem remains a powerful canvas for enhancing customer experiences, streamlining processes, and driving engagement in ways that extend far beyond traditional e-commerce activities.

### Should businesses develop mini-programs beyond the WeChat ecosystem?

While the mini-program ecosystem thrives across various platforms in China, businesses must carefully evaluate their needs and target audiencebefore venturing into developing mini-programs beyond the WeChat ecosystem.

#### What is a WeChat mini program?

WeChat's mini program ecosystem also extends to intelligent digital assistants, such as the Kimi AI Assistant(Kimi). This AI-powered mini program allows users to ask questions, receive answers, and even upload documents for assistance, serving as a powerful search and productivity tool within the WeChat interface.

#### Are WeChat mini-programs based on 5G technology?

The direct flow of data and information for complex multi-device interfaces, such as APP and WeChat mini-programs, is now possible with the development of 5G technology. Based on Aladdin's survey data, it appears that WeChat mini-program users are predominantly young, with 46% of users aged 18 to 29.

#### Why should businesses use WeChat & Xiaohongshu?

From WeChat's versatile ecosystem to the specialized offerings of Alipay, Douyin, Baidu, Xiaohongshu (RED), Taobao, and others, businesses across various industries have many opportunities to explore and leverage the power of these integrated apps.



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