

Cannot log in to State Grid WeChat

Why am I unable to log in to WeChat?

If you are unable to log in to WeChat for any of the following reasons, try the methods below: 1. Forgot WeChat password 1.1 Use your linked information to log in to WeChat (i.e. linked mobile number, email, QQ, Facebook) (1) To learn how to log in via linked information, click here. (2) Unable to log in to WeChat via linked information? Click here.

How do I access my WeChat account?

First, you have multiple log in methods to access your WeChat account. Methods include Log in via password, SMS verification code, and Voiceprint(not available in some regions). If you don't remember your WeChat ID, you can use the mobile number or email address linked to to your WeChat account.

What if I don't remember my WeChat ID?

Methods include Log in via password,SMS verification code,and Voiceprint (not available in some regions). If you don't remember your WeChat ID,you can use the mobile number or email address linked to to your WeChat account. However if you cannot login with any of the above methods,you may need to retrieve your WeChatID or reset your password.

How do I log in to Wechat on a new device?

WeChat requires users to complete security verification when trying to log in to WeChat on a new device. Please follow the steps below: 1. After entering your WeChat password on the new device, tap Start Verification. 2. Select one of the security verification methods on the screen and follow the instructions.

What happens if I Change my WeChat password?

Once you login into your WeChat with your new password,all linked accounts might automatically be unliked and you need to link it again if you want to. Sometimes, you won't receive SMS verification code or "password reset" email when you try to reset your password.

How do I retrieve my WeChat ID if I forgot a password?

1. Tap?Unable to Log In??on the login page. 2. Click ?Request Password Retrieval?. 3. Tap ?Request?you will see two items on the screen. ?If you forgot your WeChat ID? and?I can still remember my WeChat ID?. Choose what you need and submit as instructed. 4. After completing all those steps and submit your request.



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